



# Scope of Advice and other information

# Financial Adviser

Name of Financial Adviser: Nicole Hoy, Pivot Wealth Limited

Physical Address: 52 Railway Terrace, RD 20, Ohau, Levin 5570

Phone Number: 021 023 99723

Email Address: nicole.hoy@pivotwealth.co.nz

I am a Financial Adviser operating under Booster's financial advice provider Licence. I can give you advice limited to the following products issued by Booster Investment Management Limited, a subsidiary of Booster:

**Booster KiwiSaver Scheme** 

**Booster Investment Products, NZX Investment Platform (Smartshares)** 

**Booster Super Scheme** 

### **Financial Advice Provider licence**

Booster Financial Services Limited (Booster) has been granted a full Financial Advice Provider licence under the FSP number FSP28287. Financial Advisers are engaged by Booster to provide financial advice. Booster is responsible for the financial adviser services and disclosure obligations of these Nominated Representatives. As a Financial Adviser, I am also registered and my own FSP number is FSP57541.

#### My Scope of Advice

My scope of advice can include, but is not limited to, providing information on Booster KiwiSaver products, Booster Super Scheme and Booster Investment Products and your personal situation.

I am providing personalised financial advice including retirement planning, investment and KiwiSaver advice based on your defined financial goals, current situation, values and risk profile.

## Commission's payable

Booster Investment Management Limited, the Manager and Issuer of the Booster KiwiSaver Scheme and the Booster SuperScheme, earns fees as the Manager of those products.

# Booster Nominated Representatives and Financial Advisers that are not employed by Booster

As I am not employed by Booster, I or my employer is entitled to all applicable fees arising from the sale of the financial products named in this Disclosure Statement. This includes the following fees:

- Booster KiwiSaver Scheme:
  - A one off \$30 per new member, paid at the 12-month anniversary of the member joining the Scheme.
  - Adviser service trail of up to 0.5% p.a. of your total funds invested in the relevant financial product calculated daily and paid monthly by Booster Investment Management Limited.
- ➤ Booster SuperScheme: Adviser service trail of up to 0.30% p.a. of your total funds invested paid by Booster Investment Management Limited.
- ➤ Booster Investment Products: Adviser service trail of up to 1.05% p.a. of your total funds invested paid by Booster Investment Management Limited.
- > I do receive trail on other approved products, which will be disclosed at the time of Statement of Advice.

#### **Conflicts of interests**

Booster has an internal policy for managing any potential conflicts of interest that could occur and is reviewed and adjusted on an annual basis. Along with the internal policy a quarterly report is completed on all Booster Nominated Representatives and Financial Advisers and will include any Conflicts of Interest. If any arise, the Scope of Advice will be updated to reflect this.

#### **Reliability History**

A reliability event is something that may materially influence your decision to seek advice. An example of this would include any legal proceedings against a Financial Adviser or Booster as a company.

There has been no reliability event, nor have I or Booster been publicly disciplined as defined under Part 1 Section 3 and Section 4 of Financial Markets Conduct (Regulated Financial Advice Disclosure)

Amendment Regulations 2020 (as amended from time to time).

# What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please let me know so that I can try to fix the problem.

You can also contact Booster by calling the Complaints Officer on:

**Telephone number:** 0800 336 338

Email address: <a href="mailto:clientservices@booster.co.nz">clientservices@booster.co.nz</a>

Complaints are recorded on a complaint's register. Booster endeavours to resolve complaints within 14 days. If a complaint remains unresolved after a 60-day period, the complainant has the option of referring the complaint to the external dispute resolution scheme of which Booster is a member of.

# **External Dispute Resolution scheme**

Booster is a member of Financial Services Complaints Limited (FSCL), which is an approved dispute resolution scheme for the purposes of the Financial Service Providers (Registration and Dispute Resolution) Act 2008. Financial Services Complaints Limited won't charge you a fee to investigate or resolve your complaint.

The contact details of the Financial Services Complaints Limited are as follows:

Physical Address: Level 4, 101 Lambton Quay, Wellington 6011

Mailing Address: FSCL, PO Box 5967, Wellington 6140

Email: complaints@fscl.org.nz
 Website: www.fscl.org.nz
 Telephone: 0800 347 257

You can also visit the Booster website for information on the complaints process at www.booster.co.nz/contact-us/how-to-complain

#### **My Duties**

When giving you financial advice, I am bound to:

- give priority to your interests by taking all reasonable steps to make sure our advice isn't materially influenced by my own interests, or the interest of any other party associated with giving you advice; and
- exercise care, diligence, and skill in providing you with advice; and
- meet the standards of competence, knowledge, and skill set out in the Code of Professional Conduct for Financial Advice Services; and
- meet the standards of ethical behaviour, conduct, and client care set out in the Code of Professional Conduct for Financial Advice Services; and
- ensure you understand the scope of advice given.

Adviser signature:	Nicolett	Adviser name:	Nicole Hoy	

This information above is also available on Booster's website at Financial Advice Provider licence

(booster.co.nz)